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The Regional Municipality of Durham

MINUTES

HEALTH & SOCIAL SERVICES COMMITTEE

Thursday, October 7, 2021

A regular meeting of the Health & Social Services Committee was held on Thursday, October 7, 2021 in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 9:30 AM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Councillor Chapman, Chair
Councillor Pickles, Vice-Chair
Councillor Anderson
Councillor Carter
Councillor Dies
Councillor Roy left the meeting at 11:10 AM
Councillor Wotten
Regional Chair Henry
***all members of the Committee participated electronically**

Also
Present: Councillor Highet
Councillor Smith

Staff
Present: E. Baxter-Trahair, Chief Administrative Officer
T. Cheseboro, Chief, Region of Durham Paramedic Services
S. Danos-Papaconstantinou, Commissioner of Social Services
T. Fraser, Committee Clerk, Corporate Services – Legislative Services
R. Inacio, Systems Support Specialist, Corporate Services – IT
R.J. Kyle, Commissioner and Medical Officer of Health
E. Valant, Program Manager, Housing Services
N. Prasad, Assistant Secretary to Council, Corporate Services – Legislative Services
***all staff except R. Inacio participated electronically**

2. Declarations of Interest

Councillor Anderson made a declaration of interest under the Municipal Conflict of Interest Act with respect to Items 6.1 and 7.2 A) Presentation from Erin Valant, Program Manager, Housing Services, regarding Durham's Homelessness Support and Coordinated Access System, and Report #2021-MOH-5 regarding Comprehensive Master Plan for Paramedic Services. He indicated that his daughter is a paramedic.

3. Adoption of Minutes

Moved by Councillor Carter, Seconded by Councillor Wotten,
(36) That the minutes of the regular Health & Social Services Committee meeting held on Thursday, September 9, 2021, be adopted.
CARRIED

4. Statutory Public Meetings

There were no statutory public meetings.

5. Delegations

5.1 Monika Warsinska, Homelessness Data Coordinator, Community Development Council Durham (CDCD) re: 2020 HIFIS Annual Demographics Report

Monika Warsinska, Homelessness Data Coordinator, Community Development Council Durham (CDCD) provided a delegation with regards to the 2020 HIFIS Annual Demographics Report. A copy of the presentation material was provided to members prior to the meeting.

Highlights of the Presentation included:

- Who We Are
- Introduction to HIFIS
- Key Report Findings
- Conclusions

M. Warsinska stated that CDCD is a multi-service organization and social planning council that supports regional community needs and intentional community planning. CDCD manages the Homeless Individuals and Families Information System (HIFIS) which is a secure, web-based database designed to assist communities by serving those experiencing homelessness and housing instability by providing reliable and real time data.

M. Warsinska stated that the HIFIS Annual Demographic Report provides important insight into homelessness and housing instability in Durham Region. According to self reporting data, while the majority of the homeless and at-risk population is concentrated in south Durham, homelessness exists all across Durham Region. She also stated that the data shows that certain populations are over-represented and the prevalence of financial need is evident.

M. Warsinska further stated that based on the HIFIS findings, community supports and services need to be localized as client needs vary throughout the Region and across municipalities; there is a need for more focused and targeted supports for both women and their dependents; and there is a need for research to gain a better understanding of the gap between the population's household income and shelter costs as well as strategies to bridge this gap.

W. Warsinska and H. Corbette, Executive Director, CDCCD, responded to questions of the Committee.

6. Presentations

6.1 Andrew Greggan, Consultant, Operational Research in Health Limited (ORH), re: Comprehensive Master Plan for Paramedic Services (2021-MOH-5) [Item 7.2 A]

Andrew Greggan, Consultant, Operational Research in Health Limited (ORH), provided a PowerPoint Presentation with regards to the Comprehensive Master Plan for Paramedic Services. A copy of the presentation material was provided to members prior to the meeting.

Highlights of the presentation included:

- Objective
- ORH
- Historical Analysis of Region of Durham Paramedic Services (RDPS)
 - Demand by Year
 - P4 Performance by Month
 - Resourcing
- Demand Projections
 - Population-based Projection Method
 - Demand Rates
 - Demand Projection
- Base Position for Modelling
 - AmbSim
 - 2021 Base Position
- Station Location Optimization
 - Location Optimization
 - Recommended Station Configuration

- Identifying Future Resource Requirements
 - 'Do Nothing' Trajectory
 - Maintaining 2016 Performance by LTM
 - Mean Response Time Comparison
 - Front-line Staff Requirements
 - Support Staff Requirements
- Key Recommendations
 - Phasing
 - Alternate Phasing
- Sensitivity Modelling
 - Sensitivity Modelling Impacts
- Summary Slides
 - Objective
 - Key Messages from Analysis
 - Front-line Recommendations
 - Mean Response Time Comparison
 - Phasing
 - Support Staff Recommendations

A. Greggan stated that ORH's objective was to develop a Comprehensive Master Plan for the delivery of Paramedic Services encompassing a ten-year time period from 2021 to 2031 with the following key deliverables: ambulance call forecasts; response time targets; resource requirements; and facilities model. He provided a detailed overview of the various statistics reviewed in developing the plan.

A. Greggan also provided an overview of the key messages from the analysis and advised of the front-line recommendations as well as support staff recommendations.

A. Greggan responded to questions with regards to offload delays and the impact on paramedics and hospitals; concerns regarding staff morale; the locations for new facilities; and the operational issues affecting emergency departments.

Moved by Councillor Carter, Seconded by Councillor Roy,
(37) That the agenda be altered in order to consider Report #2021-MOH-5
[Item 7.2 A)] at this time.

CARRIED

7.2 Reports

A) Comprehensive Master Plan for Paramedic Services (2021-MOH-5)

Report #2021-MOH-5 from R.J. Kyle, Commissioner & Medical Officer of Health, was received.

Staff responded to questions with regards to the data used in the population projections.

Moved by Councillor Carter, Seconded by Councillor Dies,
(38) That we recommend to Council:

- A) That the Comprehensive Master Plan for Paramedic Services be referred to Regional staff for review by affected Regional departments and be used as a guiding document, along with evolving growth projections and operational considerations, for future Paramedic Services planning, Regional development charge background studies and future business plans and budgets; and
- B) That Regional staff report back on the status of the review of the recommendations in the Comprehensive Master Plan for Paramedic Services prior to presenting the proposed Public Health and Paramedic Services 2023 Business Plan and Budget.

CARRIED ON THE FOLLOWING
RECORDED VOTE

Yes

Councillor Carter
Councillor Dies
Regional Chair Henry
Councillor Pickles
Councillor Roy
Councillor Wotten
Councillor Chapman

No

None

Members Absent: None

Declarations of Interest: Councillor Anderson

6.2 R.J. Kyle, Commissioner and Medical Officer of Health, re: COVID-19 Update

R.J. Kyle, Commissioner and Medical Officer of Health provided a PowerPoint Presentation with regards to the COVID-19 Update. A copy of the PowerPoint was provided to members in advance of the meeting.

Highlights of the Presentation included:

- Current Status
- Variants of Concern
- COVID-19 Vaccination Administration
- COVID-19 Vaccination Coverage
- Weekly Epi Stats
- Weekly Epi Stats – Vaccination Status

- Proof of Vaccination in Select Settings
- COVID-19 Resource and Section 22 Class Order
- Provincial Announcements – COVID-19 Vaccine
- Current COVID-19 Vaccine Plan

R.J. Kyle stated that the Delta Variant is currently driving the fourth wave but Durham is experiencing high vaccination rates and successful containment. He advised that daily case counts are hovering between 20 to 30 cases per day. The number of doses administered in Durham is close to one million and there will be a News Release to celebrate the milestone.

R.J. Kyle advised that as of September 22, 2021, the province requires patrons to provide proof of vaccination in select settings. Requirements do not apply to some outdoor settings such as outdoor patios or where people receive medical care, food from grocery stores etc. He advised that there has been a new resource created to provide business owners/operators and patrons a summary of the proof of vaccination requirements. A new Section 22 Class Order was also issued to hosts of social gatherings requiring them to provide a list of attendees if a positive COVID-19 case is associated with the gathering.

R.J. Kyle provided an overview of provincial announcements with regards to the COVID-19 Vaccine. He stated that the current vaccine plan is still in effect and residents born in 2009 or earlier are eligible for vaccines at mass immunization, mobile and pop-up clinics. He also advised that a third dose is being offered to individuals at highest risk of a reduced or waning immune response to the vaccine.

R.J. Kyle responded to questions regarding the difference of a third dose and a booster dose; how the third dose will be administered to other age groups and whether supply is an issue; whether there are concerns that vaccines will become less effective over time; the jurisdiction of licenced long-term care and retirement homes with respect to responding to complaints.

6.3 Erin Valant, Program Manager, Housing Services, re: Durham's Homelessness Support and Coordinated Access System (2021-SS-10) [Item 8.2 A)]

Erin Valant, Program Manager, Housing Services, provided a PowerPoint Presentation with regards to Durham's Homelessness Support and Coordinated Access System (Report #2021-SS-10). A copy of the PowerPoint was provided to members in advance of the meeting.

Highlights of the Presentation included:

- What is a Point in Time Count
- Point in Time Counts & By-Name Lists

- By-Name List, Coordinated Access List and Priority List – What is the Difference?
- Durham's Coordinated Access System
- Coordinated Access
- Coordinated Access Data
- Coordinated Access Data – Actively Homeless
- New Durham Region Monthly Report Card
- 2021 Initiatives and Strategies
 - Housing-Focused Commitment
 - Housing-Focused Strategies
 - Capital Housing-Focused Initiatives
- Homelessness Funding in Durham
 - Annual Funding Received & 2022 Planning

E. Valant stated that a Point in Time Count captures numbers and basic demographics of people experiencing homelessness over a 24-hour period by using three methodologies: a street count to identify all unsheltered residents; a sheltered count to identify all people staying in shelters; and a service count to identify people accessing services who have no fixed address. Durham's Point in Time Count is scheduled for the week of October 18, 2021.

E. Valant stated that a By-Name List provides robust data points on all people experiencing homelessness and what their unique supports are; tracks progress towards ending homelessness in real time; and provides all of the information needed for Coordinated Access to prioritize people for housing resources based on need. She provided an overview of the differences of the Point in Time Count and the By-Name List.

E. Valant stated that the Coordinated Access System is the process by which people who are experiencing homelessness are directed to access points to service; supported through coordinated triage and assessment to access the right resources; and supported through a standardized and coordinated process to access specific housing resources that are centrally managed.

E. Valant advised that in order to promote transparency and information sharing regarding the scope of homelessness in Durham, a New Durham Region Monthly Report Card has been launched and will be updated monthly. She provided an overview of the 2021 Initiatives and Strategies and advised that the strategies were implemented in 2020 and 2021 to align with the housing focused commitment. She also provided an overview of the capital housing-focused initiatives as well as an overview of the homelessness funding received in Durham and how it is used.

E. Valant responded to questions regarding the redirection of base funding allocations and the effect on shelter programs; whether the audit on the modernization of shelter systems has been undertaken; the possibility of getting more specific information on the 25 to 59 year age group; reasons why males dominate the Point in Time count; whether there is an opportunity for a hub or shelter in the City of Pickering; how homeless families are housed; and the possibility of separating the number of the transitional population from the homeless population.

7. Health

7.1 Correspondence

There were no communications to consider.

7.2 Reports

A) Comprehensive Master Plan for Paramedic Services (2021-MOH-5)

Report #2021-MOH-5 from R.J. Kyle, Commissioner & Medical Officer of Health, was considered earlier in the meeting (see pages 4 and 5 of these minutes).

8. Social Services

8.1 Correspondence

A) Email correspondence from Paul Nelson, Beaverton Resident, re: Beaverton Supportive Housing

Moved by Councillor Pickles, Seconded by Regional Chair Henry,
(39) That the email correspondence sent on October 5, 2021 from Paul Nelson, Beaverton Resident regarding the Beaverton Supportive Housing, be received for information.

CARRIED

8.2 Reports

A) An Update on the Region of Durham's Homelessness Support and Coordinated Access System (2021-SS-10)

Report #2021-SS-10 from S. Danos-Papaconstantinou, Commissioner of Social Services, was received.

Moved by Councillor Carter, Seconded by Councillor Dies,
(40) That Report #2021-SS-10 of the Commissioner of Social Services be
received for information.

CARRIED

9. Advisory Committee Resolutions

There were no advisory committee resolutions to be considered.

10. Confidential Matters

- A) Confidential Report of the Commissioner of Social Services – Closed Matter with respect to information explicitly supplied in confidence to the municipality or local board by Canada, a province or territory or a Crown agency of any of them, regarding Capital Projects Submitted under the Rapid Housing Initiative (RHI) Round 2 and the Social Services Relief Fund Phase 4 (SSRF Phase 4) Funding (2021-SS-11)
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Confidential Report #2021-SS-11 from S. Danos-Papaconstantinou, Commissioner of Social Services, was received.

Moved by Councillor Carter, Seconded by Councillor Wotten,
(41) That we recommend to Council:

That the recommendations contained in Confidential Report #2021-SS-11 of the Commissioner of Social Services be adopted.

CARRIED

11. Other Business

There was no other business to be considered.

12. Date of Next Meeting

The next regularly scheduled Health & Social Services Committee meeting will be held on Thursday, November 4, 2021 at 9:30 AM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

13. Adjournment

Moved by Councillor Pickles, Seconded by Regional Chair Henry,
(42) That the meeting be adjourned.

CARRIED

The meeting adjourned at 11:54 AM

Respectfully submitted,

B. Chapman, Chair

N. Prasad, Assistant Secretary to Council