



The Regional Municipality of Durham

Health & Social Services Committee Agenda

Council Chambers
Regional Headquarters Building
605 Rossland Road East, Whitby

Thursday, March 3, 2022

9:30 AM

Please note: In an effort to help mitigate the spread of COVID-19, and to generally comply with the directions from the Government of Ontario, it is requested in the strongest terms that Members participate in the meeting electronically. Regional Headquarters is closed to the public, all members of the public may [view the Committee meeting](#) via live streaming, instead of attending the meeting in person. If you wish to register as a delegate regarding an agenda item, you may register in advance of the meeting by noon on the day prior to the meeting by emailing delegations@durham.ca and will be provided with the details to delegate electronically.

1. Roll Call

2. Declarations of Interest

3. Adoption of Minutes

A) Health & Social Services Committee meeting – February 3, 2022 Pages 3 - 10

4. Statutory Public Meetings

There are no statutory public meetings

5. Delegations

5.1 Rev. Christopher White, Co-Chair, and Ben Earle, Co-Chair, Spirit of Service Sponsorship Program, re: Request for Funding

6. Presentations

6.1 R.J. Kyle, Commissioner and Medical Officer of Health, re: COVID-19 Update

7. Health

7.1 Correspondence

7.2 Reports

- A) Amending By-laws 18-98 and 19-98 to Update Fees for Health Protection Regional Activities and Ontario Building Code Activities (2022-MOH-2) Under Separate Cover

8. Social Services

8.1 Correspondence

8.2 Reports

- A) Community Housing Projects in Difficulty as at December 31, 2021 (2022-SS-2) 11 - 13

9. Advisory Committee Resolutions

There are no advisory committee resolutions to be considered

10. Confidential Matters

There are no confidential matters to be considered

11. Other Business

12. Date of Next Meeting

Thursday, April 7, 2022 at 9:30 AM

13. Adjournment

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The Regional Municipality of Durham

MINUTES

HEALTH & SOCIAL SERVICES COMMITTEE

Thursday, February 3, 2022

A regular meeting of the Health & Social Services Committee was held on Thursday, February 3, 2022, in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby, Ontario at 9:30 AM. Electronic participation was offered for this meeting.

1. Roll Call

Present: Councillor Chapman, Chair
Councillor Pickles, Vice-Chair
Councillor Anderson
Councillor Carter
Councillor Dies
Councillor Roy
Councillor Wotten
Regional Chair Henry
***all members of the Committee participated electronically**

Also
Present: Councillor Crawford
Councillor Grant
Councillor Hight

Staff
Present: E. Baxter-Trahair, Chief Administrative Officer
S. Danos-Papaconstantinou, Commissioner of Social Services
J. Gaskin, Manager, Wage Subsidy, Children's Services, Social Services
R. Inacio, Systems Support Specialist, Corporate Services – IT
R.J. Kyle, Commissioner and Medical Officer of Health
L. McIntosh, Director, Children's Services, Social Services
N. Prasad, Assistant Secretary to Council, Corporate Services – Legislative Services
K. Smith, Committee Clerk, Corporate Services – Legislative Services
***all staff except R. Inacio participated electronically**

2. **Declarations of Interest**

Councillor Anderson made a declaration of interest under the Municipal Conflict of Interest Act with respect to Report #2022-MOH-1: 2022 Health Department Business Plans and Budgets. He indicated that his daughter is a nurse and a paramedic and is employed by the Region.

Moved by Councillor Carter, Seconded by Councillor Pickles,

- (1) That the order of the Agenda be altered in order to consider Other Business Item 11. A) at this time.

CARRIED

11. **Other Business**

A) Downtown Oshawa Clean Up Motion

Discussions ensued regarding the cost of the program, percentage of unsheltered population in Durham Region and specifically in the City of Oshawa, and the requirements if the program requires additional funding.

Moved by Councillor Carter, Seconded by Councillor Pickles,

- (2) Whereas the City of Oshawa has experienced a large increase of unsheltered individuals in Oshawa's Downtown and the surrounding areas over the last few years;

And Whereas the issues with unsheltered individuals in Oshawa's Downtown and the surrounding area include the proliferation of waste including food packaging, clothing, sleeping bags and camping equipment, shopping carts, human waste and drug paraphernalia, and other issues including an increase in unlawful behavior, as well as increased mental health and addiction issues;

And Whereas this activity and behavior makes Oshawa's Downtown and the surrounding area unsightly, generates negative feedback from downtown businesses, citizens, and visitors making it extremely difficult to attract new business and retain existing business;

And Whereas on August 30, 2021 the City of Oshawa added extra staff and commenced a program to perform additional cleaning to Oshawa's Downtown and surrounding area including private property, enhanced waste pickup, increased street and sidewalk cleaning and flushing;

And Whereas the City of Oshawa and the Region of Durham entered into a Memorandum of Understanding (MOU) to share the cost of this enhanced cleaning program including the cost of staffing and equipment for 2021, with the Region of Durham setting an upper limit for cost sharing at \$40,000 for 2021;

And Whereas the MOU between the City of Oshawa and the Region of Durham ended on December 31, 2021, and included the statement that “The Term of this MOU is subject to extension at the Region’s sole discretion for any portion or the entirety of 2022”;

And Whereas the City of Oshawa wishes to continue the enhanced cleaning program for Oshawa’s Downtown and the surrounding area in 2022;

Now therefore be it resolved that the Region of Durham assist with the cost of the enhanced cleaning program for Oshawa’s Downtown and the surrounding area and enter into an MOU with the City of Oshawa for fifty (50) percent of the cost of the program for the calendar year 2022;

And that the Region’s Chief Administrative Officer be authorized to execute the MOU as deemed acceptable by the Region’s Commissioner of Finance and the Regional Solicitor.

CARRIED UNANIMOUSLY ON THE
FOLLOWING RECORDED VOTE

Yes

Councillor Anderson
Councillor Carter
Councillor Dies
Regional Chair Henry
Councillor Pickles
Councillor Roy
Councillor Wotten
Councillor Chapman

No

None

Members Absent: None

Declarations of Interest: None

3. Adoption of Minutes

Moved by Regional Chair Henry, Seconded by Councillor Dies,
(3) That the minutes of the regular Health & Social Services Committee meeting held on Thursday, December 9, 2021, be adopted.

CARRIED

4. Statutory Public Meetings

There were no statutory public meetings.

5. Delegations

There were no delegations.

6. Presentations

6.1 Dr. R.J. Kyle, Commissioner and Medical Officer of Health, re: 2022 Health Department Business Plans and Budget (2022-MOH-1) [Item 7.2 A]

R.J. Kyle, Commissioner and Medical Officer of Health provided a PowerPoint presentation with regards to the 2022 Health Department Business Plans and Budget.

Highlights from the presentation included:

- 2022 Business Plans and Budgets
- 2021 Accomplishments
 - COVID-19 Response Efforts
 - Response to Community Needs
- 2022 Proposed Expenditures & Financing
 - 2022 Proposed Expenditures (millions)
 - 2022 Proposed Funding (millions)
- 2022 Strategic Highlights – Public Health
- 2022 Strategic Highlights – Paramedic Services
- 2022 Business Plans and Budgets
 - Risks and Uncertainties
- Beyond the 2022 Business Plans and Budget
 - Forecasted Pressures

T. Cheseboro responded to questions regarding the recent “Code Zero” calls for ambulances in Durham Region including the factors that went into the delays and plans to mitigate the issues; and, the impact of releasing patients too early from hospital because of the “off-loading” issues which could result in another call to paramedic services a few days later by the same person. T. Cheseboro noted this could be alleviated through the community paramedicine program as a referral could be provided to those patients for a medical follow up through that program.

Chair Chapman requested that going forward, Paramedic Services provide a quarterly update to Committee and Council. It was also requested that Paramedic Services work with Corporate Communications to provide enhanced messaging to Durham Region residents regarding when to call 9-1-1.

Moved by Regional Chair Henry, Seconded by Councillor Carter,
(4) That the order of the Agenda be altered in order to consider Report #2022-MOH-1 at this time.

CARRIED

7. Health

7.2 Reports

A) 2022 Health Department Business Plans and Budgets (2022-MOH-1)

Report #2022-MOH-1 from R.J. Kyle, Commissioner and Medical Officer of Health, was received.

Moved by Regional Chair Henry, Seconded by Councillor Carter,
(5) That we recommend to the Finance and Administration Committee for subsequent recommendation to Regional Council:

That the 2022 Business Plans and Budgets of the Health Department be approved.

CARRIED ON THE FOLLOWING
RECORDED VOTE

<u>Yes</u>	<u>No</u>
Councillor Carter	None
Councillor Dies	
Regional Chair Henry	
Councillor Pickles	
Councillor Roy	
Councillor Wotten	
Councillor Chapman	

Members Absent: None

Declarations of Interest: Councillor Anderson

6. Presentations

6.2 Stella Danos-Papaconstantinou, Commissioner of Social Services, re: 2022 Social Services Department Business Plans and Budget (2022-SS-1)

S. Danos-Papaconstantinou, Commissioner of Social Services provided a PowerPoint presentation with regards to the 2022 Social Services Department Business Plans and Budgets.

Highlights from the presentation included:

- 2022 Business Plans and Budgets
- 2021 Accomplishments
 - Community Impact
- 2022 Proposed Expenditures & Financing
 - 2022 Proposed Expenditures (millions)

- 2022 Proposed Funding (millions)
- 2022 Strategic Highlights
- 2022 Business Plans and Budgets
 - Risk and Uncertainties
- Beyond the 2022 Business Plans and Budget
 - Forecasted Pressures

S. Danos-Papaconstantinou responded to questions regarding the Durham Region waitlist for housing versus other regions; housing assistance through shelters; an update on the Beaverton Supportive Housing Project as well as the capital budget for the project; the number of residents receiving Ontario Works compared to previous years; expanding the micro home project; and, additional budget pressures for 2022 and beyond.

Councillor Carter requested statistics for Ontario Works recipients in Durham Region compared to other regions in Ontario, and the steps Durham Region can take to lower the number of Ontario Works recipients. Staff advised they would provide that information to Councillor Carter directly.

7. Health

7.1 Correspondence

There were no communications to consider.

7.2 Reports

A) 2022 Health Department Business Plans and Budgets (2022-MOH-1)

This item was considered earlier in the meeting. Refer to page 5 of these minutes.

8. Social Services

8.1 Correspondence

There were no communications to consider.

8.2 Reports

A) 2022 Social Services Department Business Plans and Budgets (2022-SS-1)

Report #2022-SS-1 from Danos-Papaconstantinou, Commissioner of Social Services, was received.

Moved by Councillor Carter, Seconded by Councillor Anderson,

- (6) That we recommend to the Finance and Administration Committee for subsequent recommendation to Regional Council:

That the 2022 Business Plans and Budgets of the Social Services Department be approved.

CARRIED ON THE FOLLOWING
RECORDED VOTE

<u>Yes</u>	<u>No</u>
Councillor Anderson	None
Councillor Carter	
Councillor Dies	
Regional Chair Henry	
Councillor Roy	
Councillor Wotten	
Councillor Chapman	

Members Absent: Councillor Pickles

Declarations of Interest: None

9. Advisory Committee Resolutions

There were no advisory committee resolutions to be considered.

10. Confidential Matters

There were no confidential matters to be considered.

11. Other Business

11.1 Downtown Oshawa Clean Up Motion

This item was considered earlier in the meeting. Refer to pages 2 and 3 of these minutes.

12. Date of Next Meeting

The next regularly scheduled Health & Social Services Committee meeting will be held on Thursday, March 3, 2022 at 9:30 AM in the Council Chambers, Regional Headquarters Building, 605 Rossland Road East, Whitby.

13. Adjournment

Moved by Regional Chair Henry, Seconded by Councillor Anderson,
(7) That the meeting be adjourned.

CARRIED

The meeting adjourned at 11:21 AM

Respectfully submitted,

B. Chapman, Chair

K. Smith, Committee Clerk



The Regional Municipality of Durham Report

To: Health and Social Services Committee
From: Commissioner of Social Services
Report: #2022-SS-2
Date: March 3, 2022

Subject:

Community Housing Projects in Difficulty as at December 31, 2021

Recommendation:

That this report be received for information.

Report:

1. Purpose

1.1 The purpose of this report is to provide an update to the Committee on the status of housing projects, designated under Schedule 6 (O.Reg. 368/11) of the Housing Services Act, 2001 (HSA) that have been identified as a Project in Difficulty (PID) and requiring Regional intervention.

2. Background

2.1 A designated housing project is in difficulty under section 72(2) of the HSA when any of the following occurs:

- a. The mortgage is in default
- b. The mortgage is likely to be in default within 12 months of the end of the current fiscal year
- c. The housing provider is likely to fail to meet a substantial financial obligation within 12 months of the end of the current fiscal year; or
- d. The housing provider has failed to comply with a substantial obligation under the HSA, and the failure is deemed to be material.

2.2 For reporting purposes, projects in difficulty are classified as either Tier 1 or Tier 2, based on the following criteria:

- a. Tier 1 Projects in Difficulty: These are community housing providers with significant unresolved problems, regardless of the risk to the mortgage. The issues leading to the designation as a Tier 1 Project in Difficulty may relate to finance, governance, technical and/or other matters that require close monitoring to avoid financial insolvency, mortgage default or other triggering events as described under section 83 of the HSA.
- b. Tier 2 Projects in Difficulty: These community housing providers have unresolved issues but have demonstrated satisfactory performance in addressing the problems and require monitoring only.

3. Previous Reports and Decisions

- 3.1 Report #2003-J-22, approved July 2002, established the policy for the management and reporting of projects in difficulty.
- 3.2 Report 2020-COW-28, approved on November 25, 2020, approved the costs for receivership for the management of projects in difficulty be funded from the Social Housing Reserve Fund and that this policy be applied on a retroactive basis.

4. Status of Projects in Difficulty (PID)

- 4.1 The following table shows the number of projects in Tier 1 and Tier 2 PID status as at December 31, 2021, along with the number of units in these projects, compared to the totals for all community housing providers.

	July 2019	September 2020	December 2021
Number of Projects:			
Tier 1 PID	2	3	3
Tier 2 PID	4	2	1
Total number of PIDs	6	5	4
Total number of Housing Providers	36	36	34
Percentage of projects in PID status	17%	14%	12%
Number of Units:			
Units in PID Status	486	404	346
Total Units	4,218	4,218	4,085
Percentage of units in PID status	12%	10%	8%

- 4.2 In July 2020, as part of the Province's Community Housing Renewal Strategy, enabling legislative amendments were made to the Housing Services Act, 2011 (HSA) to create a streamlined framework for Service Managers and community housing providers to continue delivering community housing and for new providers' projects to enter the system. These amendments are still pending and their impact on Projects in Difficulty are unknown.

4.3 Although a legislative relationship exists between the Region and designated community housing providers within the Region's service area, community housing provider corporations are separate legal entities and as such project specific details are not available to the public. Therefore, details of the specific PID projects and follow-up actions being undertaken are included in the confidential attachments. Staff continues to closely monitor the housing projects designated as projects in difficulty to support activities that demonstrate improvements in the areas identified by Regional staff.

5. Relationship to Strategic Plan

5.1 This report aligns with/addresses the following strategic goals and priorities in the Durham Region Strategic Plan:

- a. Goal 4: Social Investment – to ensure a range of programs, services and supports are available and accessible to those in need, so that no individual is left behind.
 - Revitalize community housing and improve housing choice, affordability and sustainability.

6. Conclusion

6.1 Regional staff will continue to monitor the status of all community housing providers, and especially those housing providers deemed as projects in difficulty as part of the Region's commitment to protect the existing affordable housing supply.

7. Attachments

Confidential Attachment #1: Tier 1 Projects in Difficulty – Significant Issues

Confidential Attachment #2: Tier 2 Projects in Difficulty – Continued Monitoring

Respectfully submitted,

Original signed by

Stella Danos-Papaconstantinou
Commissioner of Social Services

Recommended for Presentation to Committee

Original signed by

Elaine C. Baxter-Trahair
Chief Administrative Officer