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The Regional Municipality of Durham

MINUTES

ACCESSIBILITY ADVISORY COMMITTEE

Tuesday, March 27, 2018

A meeting of the Accessibility Advisory Committee was held on Tuesday, March 27, 2018 in Meeting Room 1-A, Regional Headquarters Building, 605 Rossland Road East, Whitby at 1:07 PM.

Present: M. Sutherland, Oshawa, Chair
S. Sones, Whitby, Vice-Chair
C. Boose, Ajax
D. Campbell, Whitby
Councillor J. Drumm

Absent: R. Atkinson, Whitby
S. Barrie, Clarington
M. Bell, DMHS
A. O'Bumsawin, Clarington
M. Roche, Oshawa

Staff

Present: A. Gibson, Director of Corporate Policy and Strategic Initiatives
B. Holmes, Deputy General Manager, Operations, Durham Region Transit
S. Penak, Committee Clerk, Corporate Services – Legislative Services
J. Traer, Accessibility Coordinator, Office of the Chief Administrative Officer

Councillor Drumm spoke to the passing of Regional Chair Roger Anderson. The Committee was notified of the book of condolences outside Council Chambers and that the funeral will be live-streamed on the Regional website.

1. Declarations of Interest

There were no declarations of interest.

2. Adoption of Minutes

This item was not considered due to a lack of quorum.

3. Presentations

A) B. Holmes, Deputy General Manager, Operations, Durham Region Transit,
re: DRT Specialized Services

B. Holmes, Deputy General Manager, Operations, Durham Region Transit, provided a PowerPoint presentation with regard to DRT Specialized Services through the Durham Transit website.

Highlights from the presentation included:

- Real Time Service Information
- Coming Soon
- On-Demand Service
- Specialized Services
- Equality vs Equity

B. Holmes informed the Committee of the different features available to the customers on the Durham Transit website. Three features include:

- DRT Online
 - Select the bus stop you would like or enter the bus number and the customer will receive real time information regarding when the bus will arrive and the next three buses after that.
- DRT Text
 - Text 1-844-714-7269 then type in #(bus number)
- DRT Voice
 - Call 1-905-666-6175

B. Holmes advised that once the google time feed specifications (GTFS) are released future applications will be developed. He noted another feature of the Durham Transit website in order to help customers plan their travels is Triplinx where you would enter a start and end location and it will provide the best route.

B. Holmes advised of updates coming to Specialized Services that include Specialized Services Restraint Policy; Support Person Card; Eligibility Review Process; WEBPass Updated 2018; and Trip Planner for customers using family services (integrated) 2018.

B. Holmes responded to questions with regards to new individuals to Durham Region and how they can identify what stop they are at or what the bus number is; current issues with the Durham Transit website and what is being done in 2018 to improve it; the AODA legislation requiring new sites to be compliant to the Web Content Accessibility Guidelines (WCAG) 2.0 Level A or AA; the cost comparison of the on-demand service or an additional bus route; and limits to specialized services.

4. Correspondence

There were no items of correspondence to consider.

5. Information Items

A) Education Sub-Committee Update

Due to a lack of quorum, Item 5. A) was deferred to the April 24, 2018 AAC meeting.

B) Update on the Transit Advisory Committee (TAC)

Due to a lack of quorum, Item 5. B) was deferred to the April 24, 2018 AAC meeting.

C) Update from the Accessibility Coordinator

Due to a lack of quorum, Item 5. C) was deferred to the April 24, 2018 AAC meeting.

6. Discussion Items

A) Forward Movement re: Dynamic Symbol of Access

Due to a lack of quorum, Item 6. A) was deferred to the April 24, 2018 AAC meeting.

7. Reports

There were no Reports to consider.

8. Other Business

A) Canadian Tire Jumpstart Charity – D. Campbell

Due to a lack of quorum, Item 8. A) was deferred to the April 24, 2018 AAC meeting.

B) Youth Leads Project – D. Campbell

Due to a lack of quorum, Item 8. B) was deferred to the April 24, 2018 AAC meeting.

9. Date of Next Meeting

The next regularly scheduled meeting of the Accessibility Advisory Committee will be held on Tuesday, April 24, 2018 in Meeting Room 1-A, Regional Headquarters Building, 605 Rossland Road East, Whitby, at 1:00 PM.

10. Adjournment

The meeting adjourned at 1:40 PM

M. Sutherland, Chair
Accessibility Advisory Committee

S. Penak, Committee Clerk